

VSP Clinical Pharmacist Focus Group Guide

Domain 1: Workflow

- Describe what the collaborative pharmacy practice agreement (CPPA) looks like at your clinic.
 - PROBE: How has the CPPA been implemented into current processes in your clinic?
 - PROBE: How has the CPPA impacted clinic (not VSP) workFLOW?
 - PROBE: How well does the CPPA fit with existing work processes and practices in your setting?
 - PROBE: What are you specifically able to order based on your CPPA (i.e., medications, labs, etc.)?

Domain 2: Impact on Patient Care

- How has the CPPA impacted patient care?
 - PROBE: Tell me about a time when the CPPA changed the way you interacted with a patient.
 - PROBE: What do you feel is the biggest benefit, if any, for the patient by using a CPPA?
- How did you introduce the CPPA to your patients?
 - PROBE: How did patients respond to the CPPA initially?

Domain 3: Barriers and Facilitators

- Tell me about how the CPPA has affected your workLOAD, if at all.
- What kinds of changes or alterations have you made to the CPPA so that it will work effectively in your setting?
 - PROBE: If you have not had to make any changes or alterations yet, do you think any changes are needed? If so, what would they be?
- How was the CPPA introduced to the prescribers your work with?
 - PROBE: Did you experience any challenges with gaining provider buy-in for CPPA?
 - PROBE: What strategies, if any, have you used to build relationships with the prescribers you have developed your CPPA with?

QUESTION: Is there anything else you would like to discuss that we haven't already covered today?